

COMMUNICATION COVID-19



GROUPE DEL VASTO



August 14, 2020

As you know, the COVID-19 situation has required us to adapt and constantly adjust to the public health directives of the federal and provincial governments.

Groupe Del Vasto has worked hard to keep our employees and customers safe. We therefore want to continue remain cautious to minimize the potential impacts of COVID-19.

I want to take this opportunity to thank you for your support of and compliance to the health and safety guidelines that have been put in place. We continuously monitor legal requirements, health authority regulations and best practices from industry associations, and adapt accordingly. As these guidelines evolve, we must all remember it is up to each and everyone to protect yourself and protect others by respecting the policies and procedures and taking appropriate precautions. Our priority is to ensure our environment is safe for everyone.

Finally, last March, we made changes to our opening hours as well as to the services normally offered. As a reminder, below are the business hours for each of our distribution centers.

Location	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
Ottawa	8H to 5H	8H to 5H	8H to 5H	8H to 5H	8H to 5H	Closed
Halifax	8H to 5H	8H to 5H	8H to 5H	8H to 5H	8H to 5H	Closed
Brampton	8H to 5H	8H to 5H	8H to 5H	8H to 5H	8H to 5H	8H to 12H *
Scarborough	8H to 5H	8H to 5H	8H to 5H	8H to 5H	8H to 5H	8H to 12H *
London	8H to 5H	8H to 5H	8H to 5H	8H to 5H	8H to 5H	Closed
Montreal	8H to 5H	8H to 5H	8H to 5H	8H to 5H	8H to 5H	8H to 12H *
Québec	8H to 5H	8H to 5H	8H to 5H	8H to 5H	8H to 5H	Closed

* Electronic orders only.

If you have any questions, please do not hesitate to contact our customer service department, between 8H to 5H, Monday to Friday.

Best regards.

Mauro Cifelli
President and CEO
Groupe Del Vasto

Customer Service -
Quebec

1.800.361.0865, option 5
sac@vastauto.com

Customer Service -
Ontario

1.800.387.4543, option 2
csvado@vastauto.com