

COMMUNICATION COVID-19



GROUPE DEL VASTO



Montreal, March 17, 2020

To our valued customers and partners,

This is a challenging time and I want to reinforce that the health and safety of our employees, customers, and community at large are a top priority for all of us at Groupe Del Vasto. As we continue to learn more about the risks of COVID-19, we remain committed to implementing the necessary measures and comply with the series of actions implemented by public health authorities to help slow the spread of COVID-19.

At this point, the current situation has not affected our ongoing operations nor the services available to our customers. We will continue to provide our customers with the same level of service that they have come to expect. Rest assured that all the necessary measures are being taken to deliver on this commitment.

We want to take this opportunity to share some of the actions that we have made in the last few days:

- Created a response team to lead and coordinate all activities and communications in support of minimizing the risk to our employees and customers.
- Implemented a travel return to work policy that complies with all instructions issued by the Provincial and Federal Governments.
- Taken special care to maintain a high level of sanitation and hygiene in all areas of our business including our offices, warehouses, and vehicles.
- Postponed all internal and external group meetings and training events.
- Restricted access by visitors to all our facilities (except for customers picking up orders).
- Suspended all business travel including visits to parts stores and service centers by our Business Development Managers. During this time, your BDM can be contacted via email or telephone.

Our team will continue to monitor the situation and the recommendations issued by the federal and provincial governments so that we can reassess our position on a continuous basis.

As always, we appreciate your continued support and shared commitment to our collective well-being.



Mauro Cifelli
President and CEO
Groupe Del Vasto

Customer Service -
Quebec
1.800.361.0865, option 5
sac@vastauto.com

Customer Service -
Ontario
1.800.387.4543, option 2
csvado@vastauto.com